

# TERMS & CONDITIONS

MINIMUM ORDER 25 PEOPLE

ORDERS MUST BE PLACED 48 HOURS IN ADVANCE OF DELIVERY

ORDERS OVER (100) PEOPLE REQUIRES A MINIMUM OF 72 HOUR ADVANCE NOTICE

#### **DELIVERY & PICKUP TIMES**

7:30AM - 5:00PM

### **DELIVERY AREAS & FEES**

GARDEN GROVE, WESTMINSTER, FULLERTON, PLACENTIA, ANAHEIM, VILLA PARK, ORANGE, SANTA ANA, TUSTIN, IRVINE, COSTA MESA, FOUNTAIN VALLEY, HUNTINGTON BEACH

DELIVERY FEES WILL BE APPLIED BASED ON MILEAGE OUTSIDE OF ABOVE DELIVERY AREAS

## **PACKAGING**

ORDERS ARE EITHER PACKAGED INDIVIDUALLY WITH NAPKINS AND FLATWARE OR PACKAGED ON DISPOSABLE PANS AND TRAYS AND INCLUDE SERVING UTENSILS, PLATES, NAPKINS AND FLATWARE.

### **CHANGES & CANCELLATIONS**

THINGS HAPPEN - A MEETING GETS CANCELLED, AN EVENT DELAYED, PLEASE CALL US AT 714-554-1923 OR VIA EMAIL US AT CHEF@BRACKENSKITCHEN.ORG AND WE WILL DO OUR BEST TO ACCOMMODATE YOUR CHANGES.

A CHARGE OF 50% OF YOUR ORDER WILL BE APPLIED TO CANCELLATIONS UP TO 48 HOURS OF YOUR SCHEDULED DELIVERY TIME AND 100% FOR ALL ORDERS CANCELLED LESS THAN 48 HOURS IN ADVANCE OF YOUR SCHEDULED DELIVERY TIME.

PLEASE CONTACT US DIRECTLY AT 714-554-1923 TO ARRANGE STANDING WEEKLY ORDERS, MONTHLY ORDERS AND CUSTOM MENUS AS WELL AS ANSWER QUESTIONS AND DISCUSS SPECIAL CIRCUMSTANCES.

Every dollar of income earned through our catering efforts stays within our nonprofit. When you choose Bracken's Kitchen, you can feel good knowing that not only will you enjoy an amazing meal but you are helping to feed those who are desperate for a healthy meal right here in Southern California.